

Overview & Scrutiny Recommendation Response Pro forma

Under section 9FE of the Local Government Act 2000, Overview and Scrutiny Committees must require the Cabinet or local authority to respond to a report or recommendations made thereto by an Overview and Scrutiny Committee. Such a response must be provided within two months from the date on which it is requested¹ and, if the report or recommendations in questions were published, the response also must be so.

This template provides a structure which respondents are encouraged to use. However, respondents are welcome to depart from the suggested structure provided the same information is included in a response. The usual way to publish a response is to include it in the agenda of a meeting of the body to which the report or recommendations were addressed.

Issue: **Parking Permits**

Lead Cabinet Member(s): **Cllr Andrew Gant, Cabinet Member for Transport Management**

Date response requested:² **27 January 2026**

Response to report:

Enter text here.

¹ Date of the meeting at which report/recommendations were received

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Response to recommendations

Recommendation	Accepted, rejected or partially accepted	Proposed action (if different to that recommended) and indicative timescale (unless rejected)
1. That the Council recognises the urgent need for improvements in the online parking permit system, and extends the current contract by only one year		
2. That as part of the early scoping process for the procurement, the Council involves members in reviewing the current system to identify, understand and design-out current flaws		
3. That the Council prioritises quality and functionality over price in its weighting for the procurement of the new online parking permit system and/or reviews the measures it uses to adjudge quality to make them more reflective of end user experience.		
4. That the Council reviews its CPZ and parking strategy urgently, to allow it to inform the Council's technological requirements		
5. That the Cabinet investigates the viability of enabling trained 'super-users' to check the		

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permit status of a particular car and report it to the Council without violating GDPR		
6. That the Council, if it does not already do so, adopts a policy of writing to non-visitor permit users who do not have e mails to warn them when their permits are shortly to expire.		
7. That the Council works to raise awareness amongst GPs about their role in supporting unregistered carers access parking permits		